

Terms & Conditions

1. The prices quoted by *Major Industries Ltd* are based upon cost estimates at the time of the original enquiry and will remain valid for the period quoted. Where there is no stated time limit, *Major Industries Ltd* reserve the right to subsequently request minimal price increases in line with inflation or ad hoc variations in the price of raw materials and other input values.
2. Estimated despatch dates refer to the expected elapsed time from receipt of order to completion of the tooling or machine parts and shipping time (normally two days or over a weekend) needs to be added to those estimates to give the likely delivery date.
3. Any changes to the original specification of the item in question could result in an increase in the delivery time and cost.
4. *Major Industries Ltd* will not be held liable for infringement of any patent, trademark or copyright regulations which results from working to specifications determined by the customer, who will bear full responsibility for such violations.
5. In circumstances where items produced by *Major Industries Ltd* are assembled with products from other suppliers, we would require accurate 'before assembly' dimensions from the customer in order to ensure that the exact 'after assembly' parameters are met. We cannot be held responsible for failure to provide the correct figures and would ask that, wherever possible, the order for the whole assembly should be placed with *Major Industries Ltd*.
6. We will do our utmost to supply the exact quantities ordered but, in the event of a small shortfall, would consult with the customer to determine whether a slightly lower quantity could be acceptable in some circumstances.
7. Where slight clerical errors (or 'typos') inevitably occur, they should be subject to correction without penalty.
8. In the event of cancellation of a tool or part after production has commenced, we reserve the right to charge a proportional fee to cover the cost of work already carried out.
9. *Major Industries Ltd* are often able to provide production drawings for customers to review but cannot always guarantee their availability.
10. Our insurance covers the value of the consignment while in transit but ceases once signed for by the customer.
11. Claims for inadequate performance of our tooling or other products are not recognized if the item in question has been assembled, machined, altered or otherwise finished by the recipient in any way prior to its use.
12. The liability of *Major Industries Ltd* does not extend beyond replacement of the part, or parts, in question in the event of a failure in terms of performance.
13. Import duties, levies and taxes of any description imposed within the destination country shall remain the sole responsibility of the purchaser.
14. Any terms or conditions inconsistent with the above, that are quoted on the customer's official order, shall not be binding on *Major Industries Ltd*.
15. Our normal credit terms are thirty days net, but we are willing to consider extended periods, subject to the agreement of the finance department at head office.
16. Unless otherwise advised at the time of purchase, we will consider that these terms and conditions have been accepted and that they constitute a contract with the customer.